



WaiterPad[®]

The Handheld ordering system designed specifically for the hospitality and catering industry by 'ICRTouch' in The United Kingdom



TRIED & TESTED
Approx 25,000
ICRTouch software licences
supplied worldwide

Increase Your Efficiency to Boost Your Profits
www.icrtouch.com www.pockettouch2.com

WaiterPad

The Handheld ordering system developed specifically for the hospitality and catering industry.

Designed and engineered in the U.K. by 'ICRTouch'



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1. Taking the order

The customer's order is taken at the table, where the waiter is prompted to enter instructions such as how cooked, no garnish etc. Or even the option of adding hand written messages. The order can then be reviewed and amended with the customer.

2



2. Sending the order

After confirmation from the waiter the order is sent. The food and drink is sent to the appropriate kitchen printers and the customers bill is updated at the ICRTouch terminal.

3



3. Printing the order

Full details and breakdown can be printed along with the waiters name, time of order, table number, and any instructions; including the hand written messages.

4



4. Delivering the order

The waiter is able to stay in the service area and continue to take orders from other tables until the order is ready for collection and delivery to the customer.

5



5. Paying the bill

When the customer wishes to pay their bill the waiter can print it via the WaiterPad. Payment is then taken at the ICRTouch terminal pay station. Alternatively, you can adopt a pouch system, whereby the bill is finalised on the WaiterPad or by credit card

Increase Your Efficiency to Boost Your Profits

With approx. 25,000 software licenses supplied worldwide ICRTouch has a proven track record within the hospitality and catering industry. Easy to use and extremely versatile it can have immediate effects on efficiency, productivity and ultimately your profit margins.



How the WaiterPad can help your business

- Improved customer service
- No more illegible orders
- Accurate bills
- Speed up service time
- Faster table turnaround
- Improved efficiency
- Easy to use
- Promotes up selling



Don't just take our word - hear what our customers say about 'the WaiterPad'

"We have been using ICRTouch and PocketTouch for 6 years, which has enabled us to serve our customers easier and faster. It's better for our customers, staff and bottom line."

Romano Ginesi
Ginesi's, Ballynahinch
Ireland

"Overall, a FANTASTIC piece of gear."

Mark Wetherall
Couture, Pinewood Studios
London

"ICRTouch has been extremely beneficial to the running of our business, we could not run the pub without it."

Tracy & Jason
The Sportsman,
Croxley Green, Herts

"The most important things for me are experience, quality of service, and ease of product use. In these respects no one else came more qualified than ICRTouch."

Jack Creighton,
Joymount Arms
Carrickfergus

Example Hardware HP Ipaq 214

- **Display** 4" Colour Transflective (viewable in daylight) TFT Touchscreen. 640 x 480 65K colours, 16-bit
- **Weight** 190g
- **Dimension** W 7.54 x D 1.75 x H 13.39 cm
- **Wireless** Wlan 80211b/g Bluetooth 2.0 with EDR
- **Range** Upto 50meters (Varies according to environment a location of access points)
- **Network** Connects only during send and receive operations
- **Battery Life** 8 Hours (long life battery) 5 Hours (standard battery)
- **Expansion** SDIO and CF slots
- **Power** AC Power 100/240v
- **Humidity Range** 85% RH
- **Temp. Range** -5oC to 45oC



HP Ipaq 214

A Typical WaiterPad System

ICR Touch is designed with scalability in mind.

Each terminal can operate as a stand alone unit or be configured as part of a chain.

