

fidelity software



totalcontrol

totalstock

Back office EPOS
control & reporting
software suitable for
both retail and
hospitality



restaurants, clubs and bars



retail and fashion



supermarkets



fidelity **totalcontrol**

Fidelity Total Control is a comprehensive back office suite of software to manage the data provided by retail and hospitality EPOS terminals.

easy to use

With its simple icon driven menus, Total Control is quick to learn and easy to use. Password protection means access to all or part of the software can be restricted to authorised users. Context sensitive help is available at anytime.

powerful reports

Using the power of Crystal Reports, Total Control has an extensive range of Sales & Profit Reports covering all aspects of the business. Specific reports are available for staff performance, promotions, hourly sales and cashing up. All reports can be formatted over a wide range of dates to enable comparisons with different date ranges.

scaleable

Total Control is scaleable from a single location site to multi-location multiple sites. Total Control Corporate is a true 'branch to head office' system for customers with larger estates.

connectivity

Seamless links to Sage and other accounting packages.
Full integration with Fidelity's Total Stock software.
Full integration with MS Word and Excel.
Connects to many different makes of EPOS terminal including models by Uniwell, Sharp, Quorion and Vectron.

key features

Simple to maintain product file	Easy to use menu system
Meaningful management reports	System log
Simple ECR keyboard changes	Clerk / Operator maintenance

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Using the reporting module to increase profit

Total Control has many reports, which if interpreted correctly will give an immediate increase in profit.

sales & profit reports

This report shows a products actual sales and profitability by date ranges. Most importantly low margins are immediately identifiable.

The Sales & Profit Report can also be filtered to show the best and worst selling products.

promotional loss report

This gives the difference between the RRP and the actual sales when discounts or promotions have been applied to a product.

hourly reports

These can be formatted by date range and show the busiest and slackest trading times. These reports include graphs as standard.

clerk reports

The Clerk Reports highlight the busiest staff members and breaks the data down into such things as Media, Corrections, Voids, Refunds, No Sales etc by each staff member. The staff reports can again be formatted by date range.

cash reports

These ranges of reports show the totals of the different media used for that period, together with cash declaration differentials.

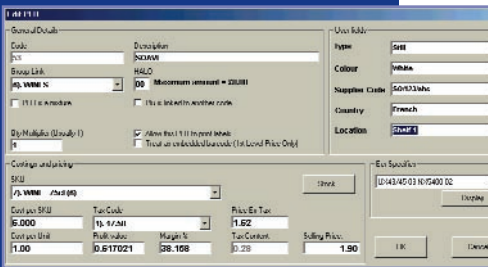
electronic journal analysis module

The Electronic Journal is a full audit trail of every transaction on the EPoS terminal. This is used to track things like over rings and voids and forms the basis of many of the analysis reports. These journals are stored daily and are fully searchable by date, time and content. Reports include:

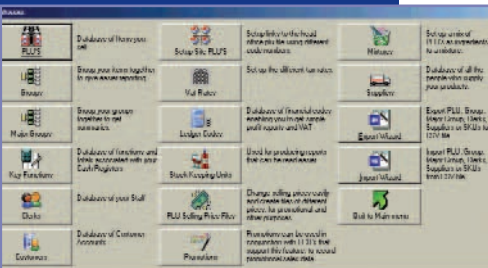
- Hourly PLU Report by Clerk
- Clerk PLU Report by Hour
- PLU Report by Clerk
- PLU Report by Hour
- Clerk Report by PLU
- Hourly Report by PLU
- Clerk Report by Hour
- Hourly Report by Clerk

The above reports can be configured by date, time, individual day of the week, individual time slots, time ranges, staff and by group.

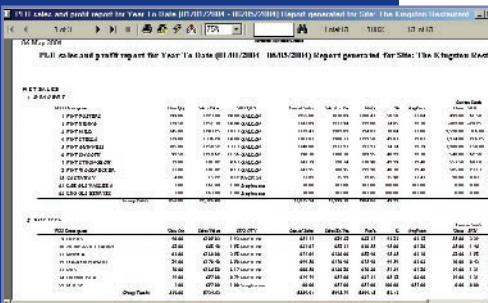
All reports can be exported to MS Excel for further manipulation.



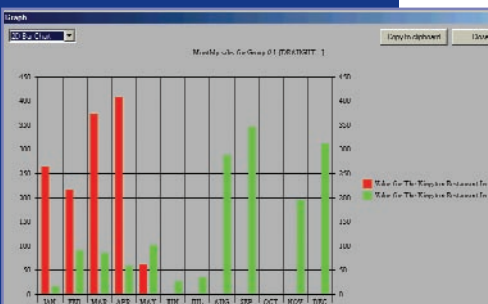
Simple to maintain product file



Easy to use menu system guides the user through all operations



Meaningful management reports



Graphical analysis

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Back office stock control and reporting software

Fidelity's Stock module is used in conjunction with Total Control and is suitable for both retail and hospitality applications.

effective stock control

Maintaining effective stock control is important in all types and size of business, but it can be critical in the smaller one. Fidelity Total Control with Stock gives hospitality and retail operators the tools and reports to manage this critical and time-consuming area of the business.

basic requirements

No matter what the type of business, effective stock control is built around four facts:

- (1) What you have on hand
- (2) What you have on order
- (3) What you have sold
- (4) What you need to order

Failure to manage any one of these can mean being out of stock or overstocked on an item. To make matters worse, changes in customer demand and preference mean changes in your purchases.

Fidelity Total Control with Stock manages all of this and the result is significant savings in both time and money.

powerful reporting

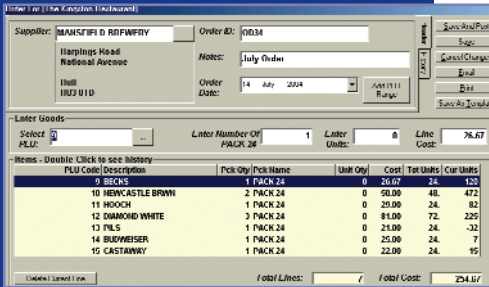
- Stock Movement
- Stock Valuation
- Delivery Summary
- Stock Below Minimum
- Historical Stock Levels
- Stock Consumption
- Stock On Order
- Stock Potentials

- Wastage Summary
- Days Stock Left
- Stock Audit
- Supplier Summary
- Throughput
- Current Stock Levels
- Stock Transfers
- Stock Variance

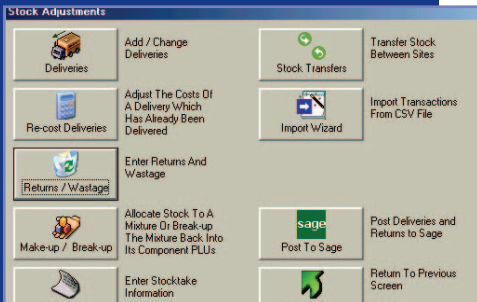
As with Total Control, all reports can be exported into Excel.

peripherals

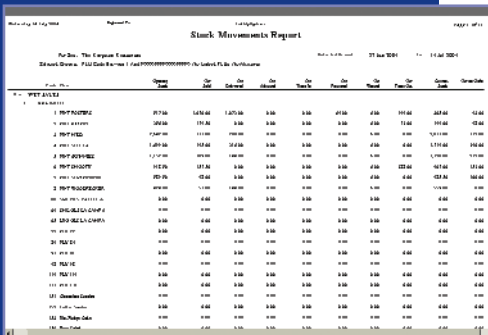
Total Control with Stock comes as standard with modules for shelf edge label printing and connectivity to hand held terminals for deliveries and price checking.



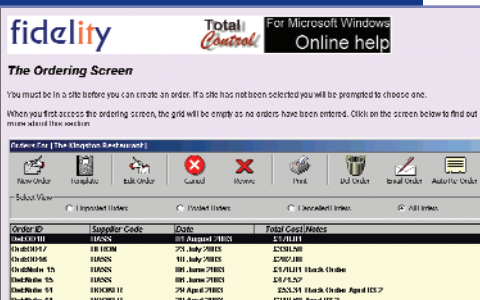
Fully automated stock reordering system



Facilities for deliveries, returns, wastage, transfers and stocktaking



Comprehensive reports with Filter Editor



Comprehensive context sensitive help

other powersuite
modules by fidelity

fidelity instantloyalty

Loyalty and marketing software designed specifically to link with EPoS terminals.

fidelity instantdrilldown

Advanced electronic journal analysis software used in conjunction with Instant Loyalty.

other software
modules by fidelity

fidelity instant leisure

Membership, admissions and door entry software for sports centres and nightclubs.

fidelity instant cashless

Magnetic card based cashless software for catering outlets such as schools and colleges.

fidelity instant enrolling

PC based enrolling system for high speed throughput of students during registration. Also used by finance to collate payments from other departments during the year.

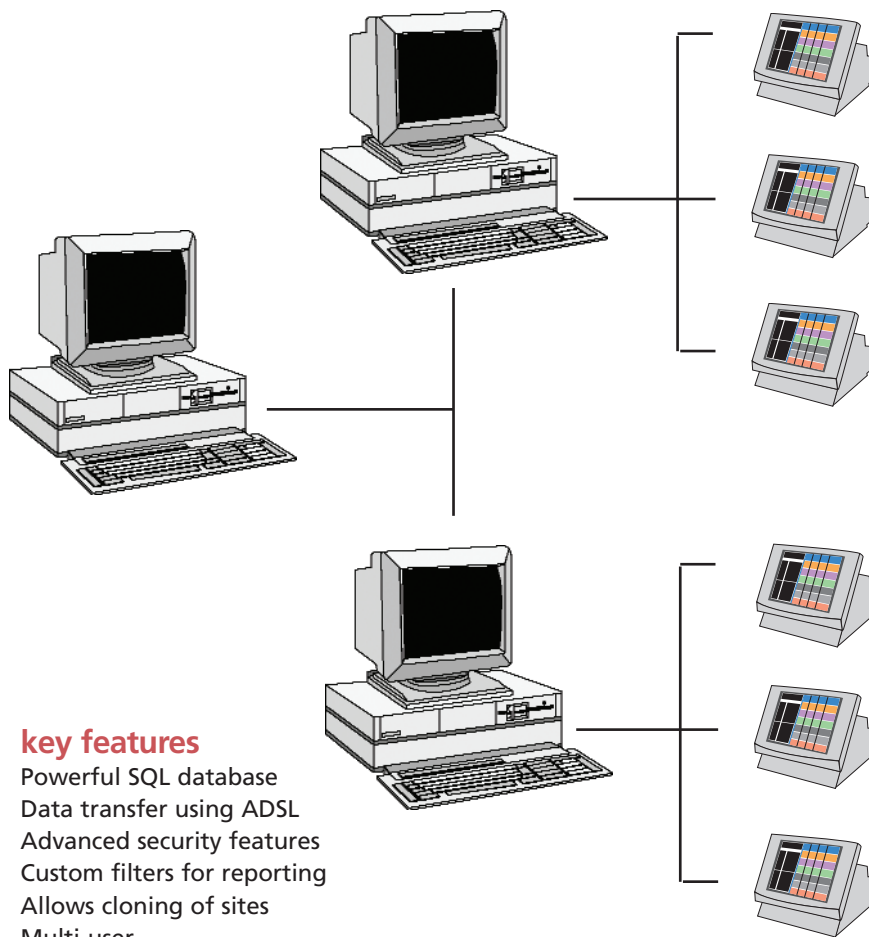
authorised distributor

fidelity software

total control with stock – corporate

estate management software for control of multi site operations

Total Control Corporate is a complete centralised management system giving control over multiple sites. Full central control over the product file at each site is achieved using ADSL. Deliveries are entered at site and transferred to head office as part of the end of day procedure. Powerful security features are standard.



key features

- Powerful SQL database
- Data transfer using ADSL
- Advanced security features
- Custom filters for reporting
- Allows cloning of sites
- Multi-user

Fidelity CRM Ltd
410 Wincolmllee
Hull HU2 0TA
United Kingdom

t +44 (0) 1482 585343
e sales@fidelitysystems.co.uk
w www.fidelitysystems.co.uk

fidelity